Family Voices of Minnesota – Parent Support Navigator (Somali Community)

Family Voices of Minnesota's Parent to Parent Peer Support Program is seeking individuals interested in working with our organization as a multi-cultural Parent Support Navigator in Minnesota.

We are a statewide, parent-run organization providing emotional support, information, and individual assistance to families raising children and youth with disabilities or special health care needs. This includes developmental, physical, medical, mental health, behavioral, or rare conditions. You can learn more at www.familyvoicesofminnesota.org.

Who we are looking for:

We are seeking a parent from the Somali community who is raising, or has raised, a child or youth with disabilities or special health care needs. The ideal candidate is multilingual, understands how to navigate health care, education, and county systems, and is passionate about helping other families find the resources and support they need.

Please see the detailed Job Description below. For additional information please contact Carolyn Allshouse: Carolyn@familyvoicesmn.org or Terri Boettcher: Terri@familyvoicemn.org, 612-440-1609.

FAMILY VOICES® of Minnesota

Job Details
Title: Parent Support Navigator (Somali Community)
Reports to: Program Coordinator
Status: Contract, 10 hours per week (40 hours/month)
Location: Work from home (occasional in-person community events)
Hours: Primarily weekdays between 9 a.m. – 4 p.m., with occasional evenings for parent groups

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Key Responsibilities

- Connect with parents via phone, email, text, or in-person to provide emotional support, resource navigation, and system guidance.
- Build relationships within the Somali community—attend resource fairs, connect with community organizations, facilitate a parent group, etc.
- Recruit and support Volunteer Support Parents; help coordinate and deliver trainings.
- Keep accurate records and regularly report data.
- Participate in weekly staff meetings, trainings, and bi-monthly check-ins with leadership.

Minimum Qualifications

- Parent or family member of a child or youth with disabilities or special health care needs
- Multilingual (Somali + English required; additional languages a plus)
- Good communication and organizational skills
- Experience navigating systems such as county services, health care, and schools
- Able to work independently and manage time effectively
- Comfortable using email and internet tools
- Strong commitment to equity, social justice, and supporting diverse families

PROCESS FOR APPLYING:

Please submit a paragraph explaining your personal and community experience. For more information contact Carolyn Allshouse at Carolyn@familyvoicesmn.org or call 612-210-5547.